

Journey2Wellness RETURN POLICY

Effective as of 09 / 22 / 2024

Thank you for visiting us at JOURNEY2WELLNESS, LLC. We ask that you please read and understand this Return Policy in full prior to purchasing any services or products. Please let us know if you have any questions or concerns regarding this policy.

Services

We do not offer refunds on services rendered. Once a service has been performed and paid for, no refunds will be issued.

Products

We do not offer refunds on products purchased. Unused and unopened products may be returned within 7 days from the date of purchase for an in-spa credit.

In the event a product has been used and causes an adverse reaction, and such reaction has been documented by one of our providers, then you may return the product within 7 days from the date of purchase for an in-spa credit.

In the event you receive a defective or damaged product, then such item may be exchanged within 7 days from the date of purchase for the same product.